Karen McNenny

Serving the People, who Serve the People (406) 531-2661

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20+ YEARS EXPERIENCE ORGANIZATIONAL EFFECTIVENESS AND DEVELOPMENT

Disciplined - Curious - Collaborative - Creative

Master Facilitator - Trainer - Consultant - Coach

- Quick to build trust with clients
- Skilled at moving groups from conflict to conversation
- o Create engaging, meaningful and safe learning environment
- Offer a breadth and depth of knowledge across a variety of industries
- Client-Centered and Mission-Driven

Successful Entrepreneur - Business Leader

- Design and implement community events, workshops, retreats and conferences
- Oversight of complex logistics, employees, crossfuntional teams and volunteers
- Management of administrative tasks; communication, scheduling, budgets, proposals, reports
- Fourteen years of consistent growth, client base and revenue

Accomplishments - Outcomes

- Founding faculty member and co-designer of multi-year leadership curriculum, for the largest healthcare system in the Northwest, over 47,000 employees across Washington and Montana
- Improved health outcomes in 25 rural hospitals across 54 counties. Developed and delivered a curriculum introducing the Patient-Centered Medical Home model. Worked to improve the delivery of care, the health of communities and reduce costs
- Developed client-centered curriculum for multiple organizations in system-wide initiatives, enhancing and unifying culture across teams
- As a result of positive relations and lasting outcomes, the majority of my professional engagements have been generated through referral, word of mouth and return clients

Select Client Partnerships

Environmental

Adventure Cycling Assoc Adventure Scientists Home ReSource Polar Bears Int'l

Non-Profit

Camp Mak-A-Dream
Center for a Vital
Community
Families First Learning Lab
They (YMCA)

Government

Child Support Engagement Department of Agriculture Health & Human Services League of Cities and Towns

Corporate

S&K Technologies onX - Digital Mapping Spokane Int'l Airport Glacier BanCorp

Healthcare

Comprehensive Healthcare Hospice of Spokane Providence Services Assoc. of Social Workers

Education

Louisiana State University Michigan State University Montana State University University of Tennessee

PROFESSIONAL EXPERIENCE

McNenny Enterprises, LLC 2007-Present Montana Based

Founder and Principal

<u>Regional & National Client Reach</u>: non-profits, small and large companies, healthcare, social services, government agencies

<u>In-Depth Experience</u>: speaker, educator, facilitator, trusted advisor, process improvement, personal/professional coach

<u>Areas of expertise</u>: community engagement, leadership development, human behavior, relationships, organizational culture, staff management, conflict resolution, coalition building, board development

Providence Health & Services 2001-2007 Northwest Based

Leadership Development Coordinator and Senior Faculty

Expansive healthcare system with approximately 47,000 employees, 28 hospitals, more than 35 non-acute facilities and numerous other health, housing and educational services.

Camp Mak-A-Dream 1996-2000

Missoula, Montana

Assistant Camp Director and Program Coordinator

Nationally renowned, medically supervised, cost-free retreat center and summer camp, serving youth, adults and families affected by cancer.

EDUCATION

Master of Arts - Drama and Movement Therapy (PGdip) Royal Central School of Speech and Drama - London (1996)

Bachelor of Arts - Media and Theater Arts

Montana State University - Bozeman, Montana (1994)

ADVANCED TRAINING

Certified Mediator - Community Dispute Resolution Center

Certified Divorce Coach - CDC Specialty Coach Training

Certified Gracious Space Facilitator - Center for Ethical Leadership

Certified Inclusion Advocate - EmpowerMT

Kauffman Foundation - Success for Entrepreneurs

Disney Institute - Developing a World Class Culture

StuderGroup - Excellence in Healthcare

Baptist Healthcare - Leadership Institute

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Honors

TEDx Speaker

Rotary International Ambassador Scholar - London, England -

Montana State University Presidential Scholar

Montana State University Honors Program

Montana Governor's Outstanding Youth Artist Award

> Summa cum laude - Grad School -

Magna cum laude - Undergraduate -